



WightFibre Call Blocker

User Guide

WightFibre Call Blocker

Prevent nuisance and unwanted calls with advanced call screening, block undesirable callers with a blacklist and allow friends and family straight through with a whitelist.



Features



Call Screening

When Call Blocker is enabled, calls will be screened and the caller will be asked to record their name, which is then played to you before the call is connected. You will then hear options to press:

1. to accept the call,
2. to accept the call and add the caller to your whitelist,
3. to reject the call, or
4. to reject the call and add the caller to your blacklist.

Screening can be enabled for all calls, just international calls or just withheld numbers.



Whitelist

Callers whose telephone number matches an entry in the whitelist will be allowed to connect without any call screening, regardless of the call screening settings.



Blacklist

Callers whose telephone number matches an entry in blacklist will not be answered. If Voicemail is enabled the call will go to Voicemail. If Voicemail is not enabled the call will be terminated. If call diverts are setup all calls will be diverted as normal and the blacklist will not operate.



Block All

All callers will be treated as though they are on the blacklist, with the exception of those whose telephone numbers are on the whitelist.



Last Caller Configuration Option

If you've received a call and you need to set whether that caller should be automatically blocked or allowed next time they call, you can do this after you hang up by using the 1471 last caller menu.



Using Your Phone to Change Call Blocker Settings



Main Settings Menu - Dial 1490

This is the main settings menu for Call Blocker. If Call Blocker is disabled you will be asked to press 1 to enable Call Blocker.

Main Menu:

1. Hear Whitelist
2. Not Used
3. Hear Blacklist
4. Search for a number
5. Change Call Blocker settings

1 Hear Whitelist

This option will read back all telephone numbers in the whitelist in the order they were added, from oldest to newest. After each telephone number is read you have the option to remove it from the whitelist by pressing 3.

3 Hear Blacklist

This option will read back any telephone numbers in the blacklist in the order they were added from, oldest to newest. After each number is read you have the option to remove it from the blacklist by pressing 6.

4 Search for a Number

You will be asked to type a telephone number, if the number is on the blacklist or whitelist you will be informed and given the option to remove it.

If the number is not present on either list then you will be given the option to add it to the whitelist by pressing 1, or the blacklist by pressing 4.

5 Change Call Blocker Settings

A further menu will ask you to press:

1. To change call screening settings
2. To change international call blocker settings
3. To change withheld number call blocker settings
4. To change all incoming call blocker settings
5. To reset all call blocker settings and clear the whitelist and blacklist
6. To turn off Call Blocker

Options 1 to 4 will provide the current state of the feature and ask you to either enable or disable the feature by pressing 1 or 3 respectively.

Option 5 will warn you that all settings will be reset and clear both the whitelist and blacklist, press 3 to reset or 0 to abort.



Last Caller Options - Dial 1471

The standard 1471 feature to read the last caller and give you the option to return the call has been given extra features when Call Blocker is enabled.

When dialled with Call Blocker enabled, 1471 will read back options to press:

1. To return the call
2. Add the last caller's telephone number to the whitelist
3. Add the last caller's telephone number to the blacklist



Additional Help

If you need help with using any of the Call Blocker features, or if there is anything you're unsure of, call our team on 01983 24 24 24.





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