



WightFibre Call Charges

Effective 1st November 2021

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Phone Packages

Fibre Phone Line rental as described in your contract.

Add Ons Phone Packages

Package	Price	Description
Evening & Weekend Calls	£5.00	Free Evening & Weekend calls are available between 6pm to 8am, Monday to Friday and Anytime on Saturday and Sunday. Includes calls to 01, 02, 03, 07 Mobile Numbers (excluding Personal Numbers and paging services), and 0870 and 0845 numbers.
Anytime Calls	£9.00	At Anytime, free calls to 01, 02, 03, 07 Mobile Numbers (excluding Personal Numbers and paging services), and 0870 and 0845 numbers.
Anytime International	£16.00	At Anytime, free calls to 01, 02, 03, 07 Mobile Numbers (excluding Personal Numbers and paging services), and 0870 and 0845 numbers. Includes Free Calls to 33 destinations worldwide. The countries are: Australia, Austria, Brazil, Canada, Croatia, Denmark, Estonia, France, French Guiana, Germany, Greece, Iceland, India, Ireland, Italy, Luxembourg, Malaysia, Malta, Mexico, Netherlands, New Zealand, Norway, Poland, Portugal, Puerto Rico, Romania, Slovakia, South Korea, Spain, Sweden, Switzerland, USA and Vatican City

Direct Dialed Call Charges

- Call durations and band periods (daytime, evening, weekend) are accurate to plus or minus one second.
- Unless otherwise stated call charges are shown in pence per minute, exclusive of VAT and subject to a connection charge of 9.6p per call.
- Call charges are rounded up to the next penny.

Pence Per minute (ppm)	Daytime (ppm) Monday to Friday 8am to 6pm	Evening (ppm) Monday to Friday Before 8am & after 6pm	Weekend (ppm) Midnight on Friday to Midnight on Sunday
UK local and national numbers (geographic calls starting 01, 02 or 03)	5.8p	1.3p	0p

Call Rates to UK Mobile Phones

	Connection per call	Daytime Per minute	Evening Per minute	Weekend Per minute
UK Mobile	9.6p	10.2p	6.0p	6.0p

Call Rates to Service Numbers

Calls to UK Service Numbers with the 084, 087, 09 & 118 number ranges will be charged at our access charge plus to the applicable service charge.

The 'access charge' – is set by your phone company. For WightFibre the access charge is 5.0p per minute.

The 'service charge' – this is set by the organisation or service that you are calling. This "service charge" will vary for each organisation or service and you should see the price wherever the number is advertised.

Service Charge Rates to Service Numbers

Charge Band	Pence Per Call	Pence Per Minute
SC001	0	0
SC002	0	1
SC003	0	2
SC004	0	3
SC005	0	4
SC006	0	5
SC007	0	6
SC008	0	7
SC009	0	8
SC010	0	9
SC011	0	10
SC012	0	11
SC013	0	12
SC014	0	13
SC015	0	15
SC016	0	20
SC017	0	25
SC018	0	30
SC019	0	35
SC020	0	36
SC021	0	40
SC022	0	45
SC023	0	46
SC024	0	50
SC025	0	55

Charge Band	Pence Per Call	Pence Per Minute
SC026	0	60
SC027	0	65
SC028	0	70
SC029	0	75
SC030	0	80
SC031	0	90
SC032	0	95
SC033	0	99
SC034	0	100
SC035	0	110
SC036	0	120
SC037	0	145
SC038	0	150
SC039	0	155
SC040	0	180
SC041	0	200
SC042	0	220
SC043	0	250
SC044	0	300
SC045	0	360
SC046	5	0
SC047	10	0
SC048	15	0
SC049	25	0
SC050	30	0

Charge Band	Pence Per Call	Pence Per Minute
SC051	35	0
SC052	40	0
SC053	48	0
SC054	50	0
SC055	70	0
SC056	75	0
SC057	100	0
SC058	145	0
SC059	150	0
SC060	200	0
SC061	250	0
SC062	300	0
SC063	400	0
SC064	500	0
SC065	600	0
SC066	77	155
SC067	80	25
SC068	399	139
SC069	350	10
SC070**	243	243
SC071**	574	299
SC072**	698	349
SC073**	0	250
SC074**	5	5
SC075**	10	10

Charge Band	Pence Per Call	Pence Per Minute
SC0076**	40	40
SC0077**	70	70
SC0078**	150	150
SC0079**	200	200
SC0080**	445	257
SC0081	18	0
SC0082	22	0
SC0083	350	0
SC0084**	250	75
SC0085**	260	99
SC0086**	275	78
SC0087**	898	449
SC0088**	998	499
SC0089**	1198	599
SC0090**	1398	699
SC0091**	1598	799
SC0092**	7	7
SC0093**	13	13
SC0094**	80	80
SC0095**	100	100
SC0096**	300	300
SC0097**	360	50
SC0098**	360	150
SC0099**	360	200
SC0100**	360	360



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