

## WightFibre Environmental Policy Statement

### About Us

WightFibre is a telecommunications company located on the Isle of Wight providing broadband, tv and telephone service to residential and business customers across the Island.

WightFibre provide a different kind of broadband – full-fibre, ultrafast and future proof. WightFibre full-fibre broadband is of a ‘point to point’ design which means every connected home gets its own dedicated fibre optic connection. This makes the Isle of Wight one of the best-connected places in the world with some of the world’s fastest broadband speeds – with upload speeds the same as download speeds.

But WightFibre do not stop at simply providing some of the world’s fastest broadband. As a local Isle of Wight company, we deliver the best possible customer service – all our staff work and live on the island. We care about our customers, about our employees and about our island.

There are two aspects to WightFibre’s business which have differing environmental impacts:

1. The operation of the telecommunications network and the provision of service to customers.
2. The Gigabit Island construction project which is expanding our new full-fibre network across the island due to be largely complete by the end of 2024.

This WightFibre Environmental Policy covers the entire scope of the WightFibre business across both aspects of the business

### Our Purpose

To help make the Isle of Wight a better and more sustainable place to live, work and play for all.

### Our Vision

We provide the fastest broadband and the best customer service on the Isle of Wight, because we care.

### Our Mission

We must:

- Care
- Deliver fast, reliable broadband
- Get it right first time, every time
- Listen to our customers
- Make it easy for our customers to do business with us
- Employ committed, local people who care
- Always go the extra mile.

### Our Values

We care about:

- Our Customers
- Each Other
- The Islands Community
- Our Islands Environment.

### Our Aspiration

Our products and services are best in class and so it is natural that we aspire to sector-leading environmental performance. In holding this aspiration, we recognise the peculiar challenges posed by the geography of the Isle of Wight, and the relatively small size of our organisation compared with others in the sector.

### Our Commitments

In delivering these aims, we are committed to incorporating environmental management into our normal business processes, and we are developing an Environmental Management System based upon the principals of ISO 14001 to assist us in achieving this. We will:

- Ensure that our activities protect the environment and prevent pollution,
- Meet our compliance obligations,
- Continually improve our Environmental Management System and set objectives to enhance our environmental performance.

This Policy will be reviewed annually, or upon any significant change to the scope or location of the business.

Signed,

John Irvine,  
Chief Executive Officer  
21 September 2022