

## A Year of Incredible Recognition

It's been an outstanding year for the WightFibre team, with national and local recognition for our work, our service, and our commitment to the Island. From awards celebrating technical excellence to those recognising the difference we make in the community, it's been a year that highlights the dedication, skill, and passion of everyone at WightFibre.



## Thank You!

We're incredibly grateful to our 28,000+ customers. Without your support, trust and feedback, none of this would be achievable. You help shape what we do and how we grow. Together, these awards celebrate not just the business, but the wider community that stands alongside us and inspires us to keep delivering worldclass full-fibre broadband to the Isle of Wight.

## An Award Winning 2025 and 25th Anniversary Celebrations in 2026

### INCA Awards

At the INCA Awards we proudly took home two wins. Best Social Value and Customer Acquisition. A brilliant achievement for everyone working hard to bring full-fibre to our community.

### ISPA Awards

Another huge highlight this year was being awarded Best Fibre Infrastructure and Best Rural ISP at the ISPA Awards. These national accolades recognise not just the technology we deliver, but the hard work and dedication of our fantastic team in bringing full-fibre broadband to every corner of the Isle of Wight. Being



acknowledged on a national stage for the difference we make locally is incredibly rewarding and reinforces why we do what we do. Connecting our community with reliable, ultrafast and future-proof broadband is at the heart of everything we do. It means homes, schools, and businesses across the Island can work, learn, and stay in touch without interruption; helping people make the most of the digital world every day.

### Isle of Wight Chamber Business Awards

We were thrilled to take home three awards which were:

- **Customer Service Award**
- **Creative Impact Award**
- **Business of the Year**

These awards are a real reflection of the hard work, passion and dedication of everyone at WightFibre. From our engineers and customer service team to the planners, installers and all the people working quietly behind the scenes, it's the combined effort of the whole team that makes achievements like this possible and keeps us moving forward.



### Further Accreditation & Shortlists

- **Achieved ISO 14001 accreditation (August 2025)**
- **Awarded ICS ServiceMark with Distinction (Nov 2024-27)**
- **Finalists in two categories for the UK Customer Satisfaction Awards 2026**
- **Shortlisted in three categories for the Investors in People Awards 2025**
- **Awarded Investors in People Gold Award (March 2025) - Independent validation that WightFibre is a great place to work**

These accreditations and shortlisting's reflect the hard work of our team and our ongoing commitment to quality, service, and supporting the Island community.



### Celebrating 25 Years of WightFibre

2026 marks a huge milestone for WightFibre as we celebrate 25 years of keeping the Island connected. What began as a small, local cable company has grown into a world-class full-fibre network reaching tens of thousands of homes and businesses, all while staying proudly rooted in the community we serve. To kick things off, we're rolling out our official 25-year campaign, celebrating our journey, our people, and the Island that made it all possible.

### Explore the Journey

We're launching a brand new anniversary micro website featuring an interactive timeline that charts the full story of WightFibre. From our early cable days right through to today's Island-wide full-fibre network. It highlights key milestones, the people behind the progress, and some of the community moments that helped shape who we are. It's a simple, engaging way to look back at how far we've come and how much the Island's digital landscape has evolved over the past 25 years.

### Spot the Stickers!

You'll start to see some of our vans sporting 25-year anniversary stickers as they travel around the Island. It's a small way to mark our milestone and celebrate 25 years of keeping the community connected. If you spot one, feel free to give the team a wave!

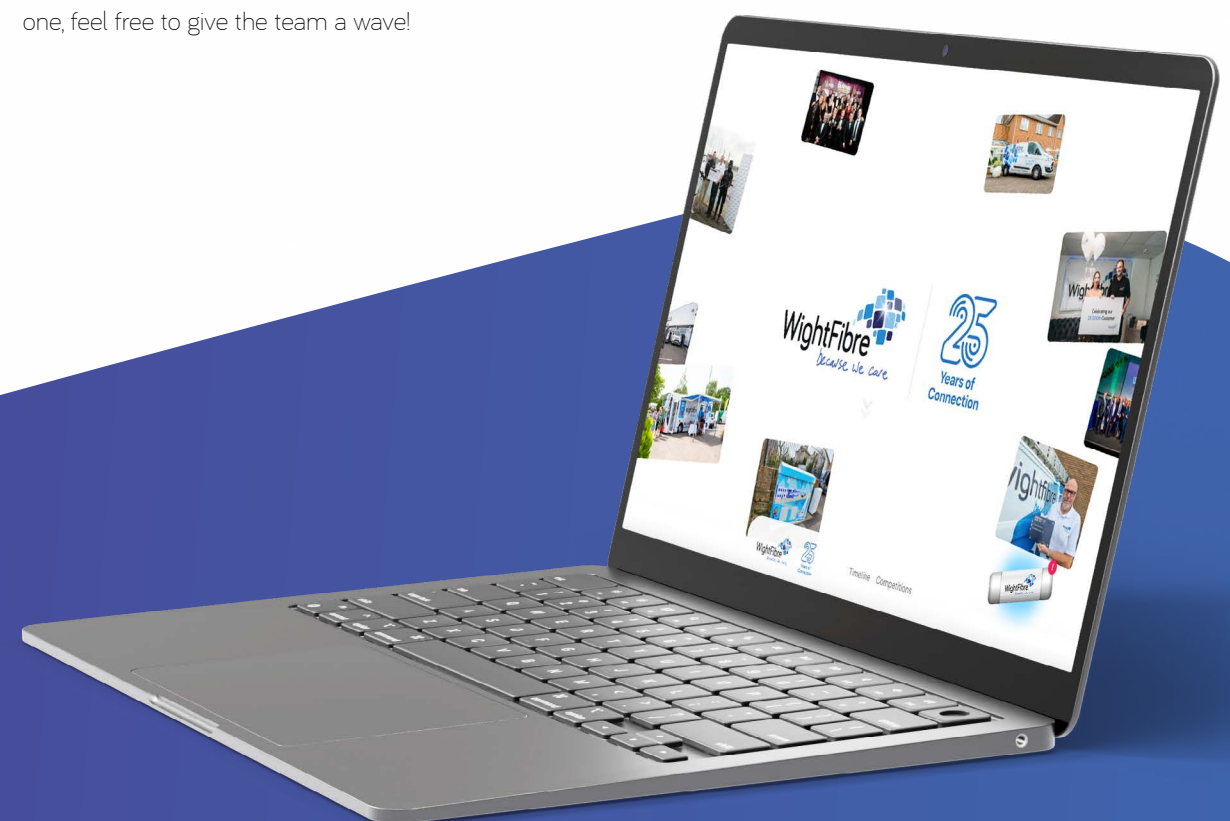
### Special Offers & Giveaways

We're starting off the celebrations with a year full of exclusive 25-year treats. Throughout 2026, we'll be sharing special anniversary offers, competitions and surprise giveaways across our social channels. There'll be multiple chances to win some fantastic prizes.

**£5000  
PRIZE**

**£2000  
PRIZE**

**£1000  
PRIZE**





# Behind the Fibre

## Meet Jonathan

from the Internal Information Technology and Core Network Team



Jonathan first joined WightFibre straight from school through our degree apprenticeship scheme, drawn to the chance to earn a qualification while gaining hands-on experience in a real technical environment. The mix of studying cyber security, working alongside a highly skilled team, and getting involved in meaningful day-to-day projects made the apprenticeship the perfect next step for him.

Balancing a full-time role with a full-time degree came with its challenges, but the support he received made all the difference. From experienced mentors guiding him through new concepts, to teammates who were always ready to help, Jonathan quickly found himself part of a close-knit group who encouraged him to grow both professionally and personally. Being involved in the development of the Island's full-fibre network was especially rewarding, giving him a front-row seat to WightFibre's growth and the impact it has on the community.

By the time he completed the programme, Jonathan had gained not only a degree but a strong foundation of practical experience that led to a full-time role within the business. It was a milestone he was genuinely proud of, and one that reflected just how far he'd come since that first day as an apprentice.

Looking ahead, Jonathan sees a future full of opportunity. The skills he's built, the confidence he's gained, and the support he's had throughout his journey have set him up for a career with real potential across cyber security, IT and beyond. As he puts it, the experience has been genuinely transformative — and it's only just the beginning.

“ From my first day I was welcomed with warmth and enthusiasm which made my journey from student to professional much smoother. ”

**Jonathan Smith,  
WightFibre**



Scan the QR code to visit our Behind the Fibre blog and to watch Jonathan's video.

[Read more](#)



*because we care*